

CLAIM FORM

Note: Please inspect all merchandise before washing, printing or any alterations. We cannot accept returns or exchanges that have been altered in any way. All claims must be made within 10 days of receipt of goods and submitted by e-mail to claims@smartexapparel.com. All returned merchandise will be refused if not accompanied by Return Authorization and are subject to a 10% restocking fee. Customers will be responsible for shipping costs on all returned items that Smart Blanks is not at fault for. Additional fees may apply if items are not returned in their original packaging.

Prior to submitting your claim, please be sure to check your entire order thoroughly as you cannot file more than 1 claim per order and some packages may still be in transit or backordered

Company Name:

Contact Name:

Email Address:

Phone Number:

Order Number:

Product Information:

STYLE	COLOR	SIZE	QTY

Please check the one that applies:

- Damaged Goods
- Incorrect Item(s) Received
- Missing Item(s)
- Defective Merchandise
- Wrong Quantity Received
- Overages
- Other (please specify):

Please provide a detailed description of what went wrong with the order:

Requested Resolution:

- Replacement of Item(s)
- Credit
- Other (please specify):

Please email this completed form to claims@smartexapparel.com and include photos (Damages).

You will receive an update regarding the status of your claim within 24 hours